

# Patient Information Handbook /

## Our Clinics /

---

Vermilion – The Smile Experts' clinics are located in convenient locations in both Edinburgh and Kelso. Each clinic is fully accessible, and offer either on-street or on-site parking.

### Edinburgh Clinic

Vermilion – The Smile Experts Ltd. 24  
St John's Road,  
EH12 6NZ

T: 0131 334 1802

E: [smile@vermilion.co.uk](mailto:smile@vermilion.co.uk)

Vermilion – The Smile Experts Ltd.  
Carlaw Road  
Pinnaclehill Industrial Estate  
TD5 8AS

T: 01573 407 007

E: [kelso@vermilion.co.uk](mailto:kelso@vermilion.co.uk)

---

Vermilion – The Smile Experts Limited. A company incorporated in Scotland with company number SC388226.



## The Smile Experts /

Vermilion – The Smile Experts is a private referral-only dental clinic launched in 2011 at 24 St John's Road in Corstorphine, Edinburgh. In 2023 we expanded the clinic from five chairs to ten to enable more capacity for referred patients. In 2018 we opened our second clinic in the Scottish Borders, located on the outskirts of Kelso, with three fully-equipped surgeries featuring relaxing views over rolling fields and ample on-site parking.

Our values are centred around delivering consistent clinical excellence with outstanding service to both our patients and referring dentists.

We offer a wide range of advanced dental treatments, including orthodontics, dental implants, oral surgery, all-on-4, restorative dentistry, periodontics, endodontics, dental hygiene and conscious sedation.

Following the completion of your treatment with us, you will return to your own dentist for your ongoing dental care.

## Dental Treatments /

We have two Vermilion clinics, one in Edinburgh and one in Kelso. In each clinic we offer a selected number of treatments.

### Edinburgh

- Dental implants
- Implant maintenance
- All-on-4
- Oral surgery
- Restorative dentistry
- Periodontics
- Endodontics
- Orthodontics
- Dental hygiene
- Conscious sedation

### Kelso

- Dental implants
- Implant maintenance
- All-on-4
- Oral surgery
- Restorative dentistry
- Endodontics
- Dental hygiene
- Conscious Sedation

For more information, please visit: <https://vermilion.co.uk/dental-treatments/>.

## The Clinicians /

Our expert multi-lingual team of clinicians, nurses and administrative support who are committed to caring for our patients in relaxing and welcoming environments equipped with the latest technology.

### Dr David Offord

*Practice Principal and Specialist in Oral Surgery*  
BDS MFDS RCPS Dip.Con.Sed  
GDC Reg No. 70169 (1994)

### Dr David Treagus

*Practice limited to Endodontics*  
BDS MSc MFDS RCPSG,  
GDC No.: 250954

### Dr Steve Bonsor

*Practice limited to Endodontics*  
BDS(Hons) MSc FHEA FDS  
RCPS(Glasg) FDTFEd  
FCGDent,  
GDC No.: 67792

### Dr Mairi Jamieson

*Specialist in Oral Surgery*  
FDS RCPS BDS with  
Commendation  
GDC Reg No. 64242 (1989)

### Dr Fiona Wright

*Practice limited to Oral Surgery*  
BDS (Hons) MFDS RCSPG  
DipConSed PGCert ClinEd,  
GDC No.: 227393

### Dr Stuart W McLaren

*Dental Implant Surgeon*  
MBChB BDS MFDS RCSEd  
MRCEM, GDC No.:75828 GMC  
No 6129667

### Dr Anthony Bateman

*Specialist in Anesthetics*  
MA MBBS MD MRCP FRCA  
FFICM, GMC No.: 453508

### Dr Steve Siovas

*Practice limited to Prosthodontics and Implant Based Therapy*  
DDS MSc PhD, Certified  
in Implant Based Therapy by  
EAODG GDC Reg No. 216273

### Dr Photini Papacharalambous

*Specialist in Prosthodontics*  
DipDs DCLinDent Prosth M  
Pros RCSEd, GDC No.: 283146

### Dr Noland Naidoo

*Practice limited to Prosthodontics and Endodontics.*  
BChD, PgDipDent  
(Implantology), MDent (Pros)  
GDC No.: 306008

### Dr Martin Morley

*Implant Dentist*  
BDS LDS RCS,  
GDC No.: 62062

### Dr Charlie Evans

*Implant Dentist*  
BDS, GDC No.: 74818

### Dr Christopher Jordan

*Practice limited to Orthodontics*  
BDS, PGDip Restorative  
& Aesthetic Dentistry,  
PGDip Otho, PGCert  
Lingual Ortho GDC No.:  
270562

### Dr Louise O'Dowd

*Specialist in Periodontics and Restorative Dentistry*  
BDS MFDS RCSEd MSc FDS  
RCSEd PgCAP FHEA, GDC  
No.: 81046

### Dr Jacqueline Davidson

*Practice Limited to Periodontics*  
BDS MFDS RCSEd PgCAP,  
GDC No.: 79587

### Michaela Zilinska

*Dental Hygienist*  
BSc, GDC No.: 206867

### Debbie McKenzie

*Dental Hygienist*  
Dip DH RCSEd,  
GDC No.: 5954

### Jennifer White

*Dental Hygienist*  
DipDH RCSEd,  
GDC No.: 5982

### Dr Ross Paterson

*Specialist in Anaesthetics*  
MD FRCA DICM FFICM,  
GMC No.: 4091039

### Dr Chris Richard

*Specialist in Anesthetics*  
BSc MBChB DA(UK) FRCA,  
GMC No.: 2616993



## Fee Guide /

---

Implant consultations (restorative, surgical & OPG) £275
Oral Surgery consultation From £100
Endodontic consultation £150
Orthodontic consultation £100
Periodontal consultation £200
Panoramic OPG £75
3D Cone Beam CT scan £100
Indicative periodontal surgical costs From £800 per site
Initial course of non-surgical periodontal treatment £2,000 (Guide price for five visits)
Wisdom tooth extraction From £350
Single implant crown £2,900
Bone grafting From £500
Two implants to support a four-unit bridge c. £8,000
Two implants to retain a new lower denture From £7,000
Four implants to retain an upper or lower removable implant bridge From £14,000
Four implants to retain an upper or lower fixed implant bridge, "All-on-4" From £19,400
IV sedation £350
Anaesthetist sedation per hour £300
Endodontic (root canal) treatment from £800
Veneer £995
All-ceramic zirconia crown £995
Dental hygiene From £135
Zoom teeth whitening £595
At-home teeth whitening kit £395

## Methods of Payment /

---

We accept payment by debit cards and BACS. Please note that we do not accept cash or cheques.

For further details regarding payment arrangements, our reception team will be happy to assist you during your visit.

## Cancellation Policy /

---

If you are unable to attend, please contact our reception team to reschedule. We require 48 hours' notice to cancel or re-arrange appointments. Failure to attend or failing to provide 48 hour's notice when cancelling appointments will result in you being charged up to 100% of your appointment fee.

We will always take exceptional circumstances into account if the unforeseen happens and you have reason to cancel an appointment at short notice.

## Interpreting Services /

---

At Vermilion, we offer interpreting services. Should you need our services, please let us know in advance of your appointment so that we can arrange this. For more information, please contact us at [smile@vermilion.co.uk](mailto:smile@vermilion.co.uk), 0131 334 1802.

## Patient Confidentiality /

Your information is treated in the strictest confidence at Vermilion. All patients' records are stored securely, and are only accessed when necessary as part of your treatment plan. No data will ever be shared with any third party, without your written permission or where required by law.

We adhere to the [General Dental Council's patient confidentiality standards](#). To find out more, please visit: [gdc-uk.org](#).

Vermilion is also compliant with the [General Data and Protection Act 2018](#), and is registered with the Information Commissioner's Office: ZA100160.

For more information, please email us at [smile@vermilion.co.uk](mailto:smile@vermilion.co.uk).

## Complaints Procedure /

Patient satisfaction is of the highest importance at Vermilion. If you feel that you have not received the level of service that you expected, please get in touch with our general manager. You can do so by email at [smile@vermilion.co.uk](mailto:smile@vermilion.co.uk) or telephone at [0131 334 1802](tel:01313341802).

We take any complaint seriously, and have a code of practice that ensures all complaints are handled in a courteous and prompt manner.

You can also issue a complaint to the [Healthcare Improvement Scotland](#), the regulator for independent healthcare services in Scotland by telephone at [0131623442](tel:0131623442) or by email at [hcis.clinicregulation@nhs.net](mailto:hcis.clinicregulation@nhs.net).

Alternatively, you can also contact the [Dental Complaints Service](#) at [dcs.gdc-uk.org](http://dcs.gdc-uk.org).

## General Queries & Feedback /

At Vermilion, we want to ensure that we deliver the service that you expect. If you have ideas for improvement, or would like to find out more about our offerings, please let us know by email [smile@vermilion.co.uk](mailto:smile@vermilion.co.uk) or by telephone on [0131 334 1802](tel:01313341802).

## Opening Hours /

### Edinburgh

Monday–Thursday: 08:45 - 17:30  
Friday, Saturday, Sunday: Closed

### Kelso

Monday–Thursday: 08:45 - 17:30  
Friday, Saturday, Sunday: Closed

### After Hours

If you are a registered patient with us and experience dental emergency related to dental work that we are undertaking at Vermilion please call [0131 334 1802](tel:01313341802) and you will be connected to the on-call Vermilion dentist.

